

Big Pictures Rental Policies & Procedures

These rates and policies are for Equipment Rental only, and do not apply to our Camera Crews, Editing, or any of our other Service Packages with personnel:

RESERVATIONS & CHECKOUT

Please call ahead to the check availability of the equipment for the dates you need. Rentals are for agreed dates only, and may be extended upon request if available. Pickup is anytime after 2:00PM the day before the first day of rental. You may be able to pick it up earlier if available. Drop off is anytime before 12:00pm after the last day of the rental. Late returns may be charged an additional full rental day. Mutually agreed upon meeting points for pickup and drop-off may be arranged at no additional charge. And delivery/pickup to you home, office or shoot location may also be available. Please call for rates. In addition, you may come in and test the equipment before acceptance of the rental - please call to arrange.

PROOF OF INSURANCE REQUIRED

Proof of insurance is required on all rentals. A standard Insurance Certificate listing Big Pictures Media, Inc. as Additional Insured/ Loss Payee and must be submitted and approved by Big Pictures prior to checkout and pickup of rental. Please see the sample Insurance Certificate located on our rental page for details. If you do not have equipment insurance, we can assist you in working with our agent to acquire the needed coverage. Also, please be sure that your personal equipment is covered under an insurance policy. Big Pictures will not accept responsibility for non-owned equipment.

RATES

The minimum rental charge is one day. Our weekly rate is four times the daily rate, for equipment retained by the customer for a maximum seven consecutive day period.

All rental charges are subject to a Colorado / Jefferson County 4.6% Sales tax.

These rates and policies are for rental items only, and do not apply to our Camera Crews, Editing, or other service packages with personnel.

DAMAGE

Customer accepts damage responsibility for all damage, loss, or theft of equipment. Lost or damaged equipment, cleanup, repair, or parts will be charged to customer at current list price plus shipping.

CREDIT

Unless you are a known Client/Vendor of Big Pictures in good standing, credit will only be granted upon approval of a credit application. Otherwise payment is due in full prior to pickup of rented equipment. New clients who wish to open an account should submit a credit application at least 10 working days prior to rental. Please contact us for a Credit Application.

DEDUCTIBLE RESPONSIBILITY & DEPOSIT

All rentals are subject to a security deposit for the amount of the insurance deductible (or for the equipment's replacement value, whichever value is lower) unless an account in good standing has been established with us. Either way, client is responsible for the deductible amount should loss or damage occur.

PAYMENT TERMS

For established clients, terms are NET 30, which means payment of the total amount is due within 30 days after invoice date. Payment to Big Pictures is not dependent upon payment from your client. All accounts not paid within 30 days will be subject to a 1.5%/month finance charge.

All new clients must follow standard COD rental payment procedure. Full payment of rental is due prior to checkout date. We accept the following methods of payment for COD rental charges, and deductible deposit.

- Cash
- Check - must either be a certified check or an official bank check
- Credit Card - Visa, MasterCard

For your security, we require that you complete a credit card authorization form for all credit card transactions. Please download and fax the completed form to us at (303) 670-0627.

This is a summary of our rental policies and procedures. A complete rental agreement can be found on the back of each rental contract.